Repair or Replace: A Furnace Decision Guide

The questions worth answering before you commit either way

Before You Decide

1. **Find the furnace's age**
   Check the data tag on the side panel, or ask a technician to read it during the visit.
2. **Get a written repair estimate**
   Ask for the cost in writing so you can compare it against previous repairs over time, not just this one bill.
3. **List recent repairs**
   Write down what has failed and when, so a technician can spot a pattern rather than judging this repair in isolation.

Signs Worth Mentioning

1. **Uneven heat between rooms**
   Note which rooms run cold and whether it has gotten worse recently.
2. **More frequent cycling**
   A system turning on and off more than it used to is worth describing to a technician.
3. **Rising energy bills**
   Mention if bills have climbed without an obvious explanation like a colder winter.

Questions to Ask a Technician

1. **What would you do in my situation**
   A direct, personal answer often reveals more than a generic recommendation.
2. **What is the plan if I repair it**
   Ask what to expect from the system over the next while if you choose to fix it.
3. **What financing options exist**
   If replacement is the better call, ask what payment options are available before deciding based on cost alone.

This guide is general information for Ottawa homeowners and is not a substitute for an in-person inspection of your specific furnace.

www.justairhvac.ca/contact/

This guide is general information, not professional advice. Requirements, products, and site conditions vary by property and change over time. Confirm the details that apply to your project with a qualified professional before you decide. Just Air HVAC is not responsible for decisions made solely on the basis of this guide.